



MEMBER CONNECTIONS



East Kilbride
CREDIT UNION

Issue 16 December 2019



43 Brouster Hill, East Kilbride, Glasgow G74 1AG. Tel: 01355 224 771

ANOTHER BUSY YEAR

With Christmas just around the corner, your local credit union is ready to report another busy year with lending up to £4.4 million in the period to September 2019. Our Annual General Meeting will be held in February next year and all members are encouraged to come along. Full details on the venue and date will be available shortly.

2019 has been a year where we worked hard on increasing our engagement with local businesses and, indeed, launched our new Payroll Loan specifically for staff who save with one of our employer partners. If your company wants to take advantage of our instant £500 employee loan, tell them join up with East Kilbride Credit Union. They can speak to our Employer Engagement Officer, **Graeme Mullin**, on **01355 224771** or email him directly on graeme.mullin@ekcreditunion.co.uk



East Kilbride Credit Union Mobile App



GIVING YOU ACCESS TO
YOUR ACCOUNT 24/7

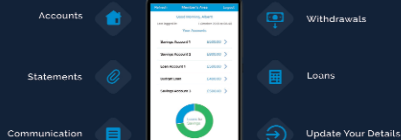
East Kilbride Credit Union's mobile app is available on
Google Play and Apple App store.



Connecting you to your
account wherever you are.

Our mobile app is a quick, secure way for all
members to access their accounts.

FEATURES



www.ekcreditunion.co.uk
info@ekcreditunion.co.uk
01355 224771
Powered by CU appz



EKCU MOBILE APP

We launched our brand-new Mobile App in October. With over 1000 downloads in eight weeks, this has been a huge success and we have received some great feedback from our members. The app is available for download from the Apple App Store and Google Play. Before downloading the app please ensure you have registered for our online services through www.ekcreditunion.co.uk as you will require these details to log in. Once you are all set up it's quick and easy to manage your account wherever you are.

Join online at www.ekcreditunion.co.uk

Useful Information

CHRISTMAS LOAN APPLICATIONS

The last date for a guaranteed decision on your Christmas loan application is 17 December. Applications received after this date will still be considered, however we cannot guarantee this in time for Christmas. And remember when you are considering a loan application you will need to look out:

- **Bank Statements and wage slips**
- **Bank statements and year-end accounts summary if you are self-employed**
- **Social security benefit award letters if you receive them**

We try to approve all loan applications as quickly as possible, but they can take up to 7 days from the date that all information is received.



TRUST PILOT

As a valued member of East Kilbride Credit Union we would like to invite you to leave us a review on Trustpilot.

<https://www.trustpilot.com/review/www.ekcreditunion.co.uk>

These reviews play an important role in helping us make future decisions. We take into account all comments received and will work with the Board of Directors to ensure that we keep improving services to members.



FSCS PROTECTION

All deposits to your credit union account are covered by the Financial Services Compensation Scheme. The total value covered is £85,000.

LOAN REPAYMENTS

If you are struggling to make your loan repayments, please contact the office on 01355 224771 and speak to one of our friendly staff members. We will try and help as much as we can.

Citizens Advice Bureau

We have a CAB representative available in our office on the 1st Monday of every month. If you would like some financial help or a confidential chat then pop in anytime between 1pm and 4pm.

Same Day Payments

If you request a same day payment, please note that this is not an instant payment. The funds will clear in your bank account by close of business on the same working day.

Are your details up-to-date? Email us at info@ekcreditunion.co.uk
Or call us on 01355 224771 to make any changes.

Christmas Fun

FESTIVE FAVOURITES

C H R I S T M A S T R E E M R
 N X L S I P S W J D B V Q U E
 Y A E E A A Q R F F I V T L E
 J N G R N Q T A J X Y Q U L D
 H G N T Z R U D O L P H R E N
 E T A L O C O H C T O H K D I
 J I N G L E B E L L S W E W E
 E O T E L T S I M T O L Y I R
 Y L L O H P R P L N H A R N B
 W A M H P V J H S A S U X E P

- _____ ANGEL
- _____ HOT CHOCOLATE
- _____ MULLED WINE
- _____ SANTA
- _____ CHRISTMAS TREE
- _____ JINGLE BELLS
- _____ REINDEER
- _____ SNOW
- _____ HOLLY
- _____ MISTLETOE
- _____ RUDOLPH
- _____ TURKEY



Numbers Fun!

25

	7	8	3	9		40
5	9	2		7	5	36
7			0	1		30
2	0			4	2	13
8	6	0	0	4	6	24
7	0	2	1	0	4	14
37	28	21	17	25	29	39

Try to fill in the missing numbers.
 The missing numbers are integers between 0 and 9.
 The numbers in each row add up to totals to the right.
 The numbers in each column add up to the totals along the bottom.
 The diagonal lines also add up the totals to the right.



Colour me in!



EK FOODBANK

East Kilbride Credit Union continues to support EK Community Food Bank. For the third year running staff will donate to the food bank rather than taking part in exchanging gifts in the office. If you can help in any way it would be greatly appreciated.

There is a box available in the office and all donations are welcome. Spread the spirit of Christmas and help those less fortunate than ourselves.



Christmas & New Year Opening Hours

Monday 23 December	12:00 – 16:00
Tuesday 24 December	CLOSED **
Wednesday 25 December	CLOSED
Thursday 26 December	CLOSED
Friday 27 December	12:00 – 15:00
Saturday 28 December	10:00 – 12:00
Monday 30 December	12:00 – 16:00
Tuesday 31 December	CLOSED **
Wednesday 1 January	CLOSED
Thursday 2 January	CLOSED
Friday 3 January	12:00 – 15:00
Saturday 4 January	10:00 – 12:00

